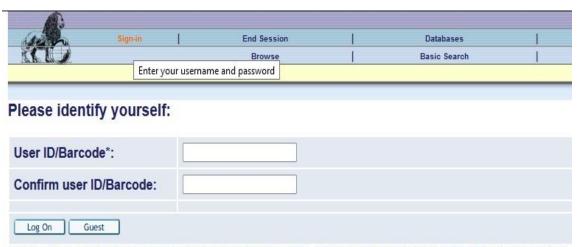
## Online request form

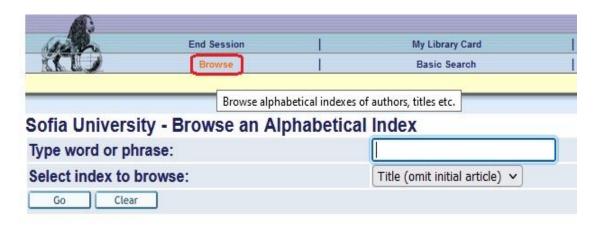
In order to use the library online services and request items you must be a registered reader of the University Library, with an up-to-date email address. In the event your email was not previously submitted, you will be prompted to enter it at the section "My library card."

To place an online order, please enter your ID / barcode number in the "Sign-in" section.



- \* If you have a patron card issued by University library "St. Kliment Ohridski" please use ID for identification.
- \* If you have a patron card issued by Sofia University "St. Kliment Ohridski" please use barcode for identification (for example 359000123456)

After you have signed in, you can use the "Browse" menu or the "Basic Search" menu – which also grants access to advanced search options. For the purpose of this instruction, we will use the "Browse" menu – which arranges results in alphabetical order.

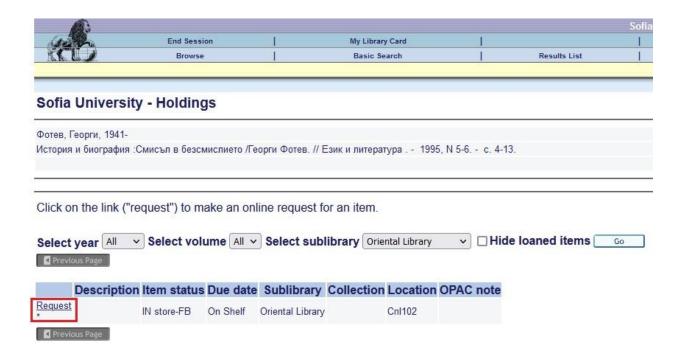




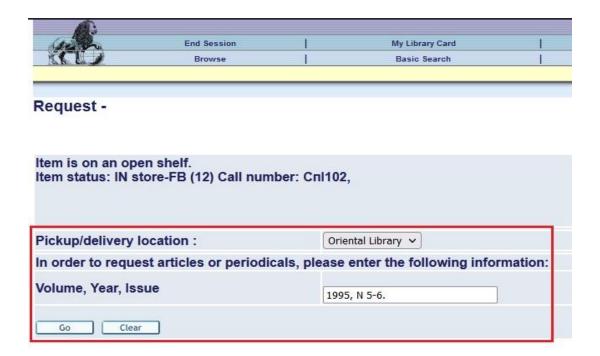
You can now see the availability of copies in the Lib./Items tab of the record. Click on the library from which you wish to request a copy.



Select the "Request" button to place an order and request the corresponding item.



After placing an order, press the "Go" button. The system will request a second confirmation. In case of rejection, use the "Clear" button.



## IMPORTANT! The reader will be notified via email whether his order has been completed or declined.

## How to borrow library materials for home

**Professors** of Sofia University may borrow library items, from the Central University Library and from branch libraries for home - up to 10 volumes for a period of 30 days. When at the due date of the term, borrowed library resources are not renewed, they should be returned to the library. Borrowed library resources for home use can be renewed two times.

**Students** of Sofia University may borrow library items for home only from the branch libraries - up to 5 volumes for a period of 30 days. After this period, if the borrowed library resources are not renewed, they should be returned to the library. Borrowed library resources for home can be renewed one time.

**Employees** of Sofia University may borrow library materials for home - up to 5 volumes for a period of 30 days. After this period, if the borrowed library resources are not renewed, they should be returned to the library. Borrowed library resources for home can be renewed one time.

External readers are not allowed to borrow library resources for use at home.

## **Online requests from Central University Library**

Every reader with a valid reader's card has the right to request up to 5 library resources at one time.

Online requests placed after 17:00 o'clock will be completed on the next working day.

The time limit for library orders completion is: - up to 30 minutes from the central book depository;

The time limit for consulting library materials in the Reading rooms is up to 3 days. After this period all items will be returned to the book depository.

Please, let us know for any problems with your access to the online request form, and use the "Feedback" option button to contact us.